Olympia CSO PO Box 1908 Olympia, WA 98507-1908



000101002

<00/00/00>

<Client ID# 1234567>

000101003

- <Client Name>
- <Client Address>
- <Client Address>
- <Client Address>
- <Client Address>

002708001

SECOND NOTICE

000201000

002707001

It's time to renew health care coverage for:

00LS01042

<List of clients>

002707002

Your health care coverage will end on <MM/DD/YY> if you don't complete a renewal by <MM/DD/YY>.

002707003

You now complete your renewal for health care coverage through the <Washington Healthplanfinder> instead of <DSHS> or <HCA>. You can complete your renewal online at <www.wahealthplanfinder.org>.

- Click on "<Renew my Washington Apple Health>" and follow the steps.
- This website is secure and you will receive a decision right away.

If you can't renew online do one of the following:

- Complete and return the enclosed form and a decision will be sent to you.
- Call < Washington Health Benefit Exchange > at <1-855-923-4633 > to complete your renewal over the phone.

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If you want to add anyone to your health coverage, you need the following information for each person:

- Name
- Date of Birth
- Social Security Number or if a lawfully present alien, your Passport Number
- Information about other health insurance information your family may have

• Income information

002707005

Important Information about Health Care Reform for Families, Children, and Pregnant Women

- <DSHS> no longer handles health care coverage for most households.
- Starting on <October 1, 2013>, you will apply, complete renewals, and make most changes regarding your health care coverage through the <Washington Healthplanfinder> instead of <DSHS> or <HCA>.
- For other benefits such as cash and food, you will still apply, complete renewals, and make changes through <DSHS>.
- Applications for health care, renewals, and changes will be completed at a new web portal called Washington Healthplanfinder at www.wahealthplanfinder.org. This website is secure and you will receive a decision right away.
- The way your income affects the type of health care coverage you can receive is changing. More people can receive coverage. If you want more information about new income rules, please contact the <Washington Healthplanfinder> at <www.wahealthplanfinder.org> or call <1-855-923-4633>.

If you have questions or need help with this letter or the renewal, call <1-877-501-2233>.

There is more information about these changes at <www.washingtonlawhelp.org>.

If you disagree with our decision, or if the <Washington Health Benefit Exchange> renews your health care coverage and you disagree with any of the elements such as household composition, income, or citizenship status, you may request a hearing. Your hearing rights are attached.