



Dear **Jane**,

I am writing to let you know that you may now qualify for health coverage at little or no cost through a new program available to low-income Granite Staters.

I am writing you today because the New Hampshire Department of Health and Human Services was notified that you or others in your household are currently enrolled in a health plan through the Health Insurance Marketplace (www.healthcare.gov). Our records also show that you may be receiving a tax credit that helps you pay for your new health plan.

Beginning August 15, the State of New Hampshire is expanding health coverage for low-income families through the New Hampshire Health Protection Program. The New Hampshire Health Protection Program means you have new options for receiving health benefits.

The New Hampshire Health Protection Program provides health coverage with no monthly premiums and low out-of-pocket costs. It provides you with coverage for services like emergency room visits, checkups with your doctor, prescription drugs, overnight hospital stays, mental health and substance use disorder treatments.

If you are eligible for the New Hampshire Health Protection Program, you may switch from your current Anthem plan to the new coverage now. To do this, you will need to cancel your Health Insurance Marketplace plan in order to avoid any additional costs. Instructions on how to do this are provided on the sheet included with this letter.

As long as you continue paying your monthly premiums, your coverage and tax credits will continue until December 31, 2014. But it is important to note that if you are eligible for the New Hampshire Health Protection Program, your tax credit will end on December 31, 2014. At this time, you will need to enroll in the New Hampshire Health Protection Program to receive health benefits at little or no cost.

If you would like more information or need assistance, contact the New Hampshire Medicaid Service Center at (888) 901-4999 ((8am – 4pm, Monday – Friday). You can also find a Marketplace Assister to provide you with one-on-one assistance in your area by visiting www.coveringnewhampshire.org/get-help.

For more information about the New Hampshire Health Protection Program, please visit the Department of Health and Human Services website at www.dhhs.nh.gov.

Sincerely,

Nicholas Toumpas

Nicholas Toumpas
Commissioner, NH Dept. of Health and Human Services





NEW HAMPSHIRE HEALTH PROTECTION PROGRAM

Instructions for Enrolling in the New Hampshire Health Protection Program and Ending your Health Insurance Marketplace Health Coverage

To enroll in the New Hampshire Health Protection Program and end your current coverage through the Health Insurance Marketplace, just follow these steps:

1. Check to make sure you are eligible for the New Hampshire Health Protection Program by applying online at www.nheasy.nh.gov, downloading a paper application at www.dhhs.nh.gov, or visiting the Department of Health and Human Services office closest to your home.

If you already have an account with NH Easy, please remember to have your security PIN ready to help to speed up your application process. If you have forgotten your PIN or need additional assistance, call the Medicaid Service Center at (888) 901-4999 (8am – 4pm, Monday – Friday).

2. If you are found eligible for the New Hampshire Health Protection Program, skip ahead to step three. If you are not found eligible, you can keep your Marketplace plan and do not need to do anything else. If you need additional assistance or have questions, contact the New Hampshire Medicaid Service Center at (888) 901-4999 (8am – 4pm, Monday – Friday). You can also find a Marketplace Assister to provide you with one-on-one assistance in your area by visiting www.coveringnewhampshire.org/get-help.

3. If you are the only person in your household who is currently enrolled in a Marketplace health insurance plan, read on. If not, skip to step four. To end the health insurance plan you bought through healthcare.gov, call the Marketplace at (800) 318-2596 (TTY: 1-855-889-4325) or:

- a. Login to your healthcare.gov account. If you need help logging in, call (800) 318-2596 (TTY: 1-855-889-4325).
- b. Select your application
- c. Select “MY PLANS AND PROGRAMS”
- d. Select “END ALL COVERAGE”

4. If other people in your household are not eligible for the New Hampshire Health Protection Program and need to keep their tax credit and their health coverage through Anthem, you can call the Marketplace at (800) 318-2596 (TTY: 1-855-889-4325) or:

- a. Login to your healthcare.gov account
- b. Go to “MY APPLICATIONS & COVERAGE” in your healthcare.gov account
- c. Select your application
- d. Select “REPORT A LIFE CHANGE”
- e. Select “CHANGE APPLICATION INFORMATION.” You’ll be asked if someone in your household received a denial of eligibility for Medicaid or CHIP (the NH Health Protection Program). Make sure to select “NONE OF THESE PEOPLE” for this application question.
- f. For individuals who can keep their Anthem health coverage and tax credit through the Marketplace, you will see a green “CONTINUE TO ENROLLMENT” button. You should click that button and complete the steps listed. Making this change may affect whether those not eligible for the New Hampshire Health Protection Program receive a tax credit.